



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s): Garibay et al.  
Appln. No.: 10/656,476  
Confirm. No.: 8634  
Filed: September 5, 2003  
Title: SELF-SERVICE CUSTOMER LICENSE  
MANAGEMENT APPLICATION USING  
SOFTWARE LICENSE BANK

PATENT APPLICATION

Art Unit: 3621  
Examiner: Charles C. Agwumezie

**Customer No. 23910**

**CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8**

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(Signature)

Teri Muir

Signature Date: November 14, 2005

**REPLY TO OFFICE ACTION UNDER 37 C.F.R. § 1.111**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of August 16, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.